



FAQs



Q: Am I eligible to apply for FCT certification?

A: Yes, you are eligible if you have at least 5 years of cyber security training delivery experience and are sponsored by a Fortinet Authorized Training Center (ATC).

Q: What are the eligibility requirements before I submit an online application?

A: Make sure that you are sponsored by a Fortinet Authorized Training Center (ATC) and that you have completed all training (Self-paced/VLT/ILT) and NSE certification examinations on the courses for which you are applying to teach, in accordance with the FCT certification guidelines.

Q: Why was my FCT application disqualified?

A: An application may be rejected for one or more of the reasons listed below:

- You are not sponsored by a Fortinet ATC
- You lack the required training
- You lack the necessary NSE certification, or your NSE certification(s) has expired
- You lack the necessary relevant experience
- You did not include all relevant documents in with your application

Following an evaluation of your application, you will receive a request for more information or be given guidance on the requirements for a successful re-application. You may update your application at any time.

Q: What documents are considered as proof of experience?

A: An official letter on the sponsored ATC's letterhead demonstrating that you have 5 years or more of experience delivering training, or another vendor instructor/trainer certification with a grant date demonstrating 5 years of expertise in training delivery.

Q: How can I submit the FCT application?

A: Please reach out to your sponsored ATC or fct@fortinet.com for more information on the FCT certification program and application submission. To avoid repeated rejections, please ensure that you have met all pre-requisites before resubmitting your application.

Q: How do I schedule an FCT Assessment once my application is accepted?

A: The FCT certification team will contact you with an available assessment date and enroll you for the assessment following your acceptance and confirmation.

Q: How can I prepare for the FCT Assessment?

A: You will be registered for an FCT assessment course once you have confirmed the assessment date. Once confirmed, you can access the instructor materials for assessment preparation through your [Training Institute](#) account “Dashboard.”

Q: Do I have to purchase any labs for my FCT assessment?

A: No, the labs for the FCT Assessment are already set up and ready for you on the day of your assessment. If you need lab time for your FCT Assessment preparations, you can purchase lab sessions from Fortinet.

Q: When will I receive the FCT assessment result?

A: The FCT Assessment score report is available in your [Training Institute](#) account profile page between 10 to 15 business days after the assessment was completed.

Q: Can I re-attempt an assessment if I am not successful?

A: Yes, you can re-attempt the assessment after 8 weeks from the day of your last assessment. You can resubmit your initial FCT application to apply for FCT assessment from your Training Institute account Forms page.

Q: I am already an authorized Fortinet trainer and I have previously passed the assessment to teach NSE 4 courses. How do I get authorized to teach other NSE network security courses?

A: If you did not submit an online application originally, complete and submit an FCT application. If you already have an FCT application in your Training Institute account, access the application, update it with any relevant changes, and re-submit the application.

Your application will be evaluated for program compliances and requirements. If all technical pre-requisites are also met for the course(s) you want to teach, we will reply with any assessment activities that may be needed. Once all requirements and activities are completed, the requested courses will be added to your FCT designation.

